

The Service Technician is responsible for maintaining and repairing all industrial laundry equipment including washers, dryers, and related equipment, ***located in the central Illinois territory of Hermes Equipment***. Duties include adjusting and repairing machines and ancillary products, replacing defective mechanical and electrical parts using hand and power tools, and providing technical advice regarding the maintenance and replacement of those machines.

### Competencies

- Good verbal and written communication skills.
- Must be comfortable speaking with customer, while maintaining professional demeanor as representative of company
- Possess mechanical & electrical skills; able to read wiring diagrams & schematics
- Working with little supervision while following all health and safety standards
- Aptitude in using appropriate tools
- Knowledge of work safety and OSHA regulations
- Make independent decisions while maintaining strong ethical standards consistent with company policy, rules and the ability to maintain confidential information.
- Must be able to evaluate and select among alternative courses of action quickly and accurately.
- Must be effective in handling problems in the workplace, including anticipating, preventing, identifying and solving problems as necessary.
- Must be able to work well in stressful, high pressure situations.
- Ability to be a clear thinker, analyze and resolve problems exercising good judgment.

### Essential Functions

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Understand completely all policies, procedures, standards, specifications, guidelines, safety and training programs of Hermes Equipment.
- Monitor and track equipment on a daily basis by job site, type and use.
- Inspect equipment on a regular basis.
- Demonstrate effective troubleshooting and problem-solving skills.
- Effectively manage time and resources to control costs, enhance efficiencies, and meet commitments.
- Assist in developing and implementing plans to maintain equipment, and other assets, in a safe and acceptable state of repair.
- Attend appropriate technical and manufacturer training.
- Obtain additional licenses and certifications as appropriate.
- Ensure that all equipment is kept clean and in excellent working condition through personal inspection and by following the manufacturer's preventative maintenance programs.

- Assist in scheduling preventative maintenance tasks.

### Physical Demands

The ability to lift and transport materials and equipment weighing up to fifty pounds on a frequent basis and up to one-hundred pounds on an occasional basis is required. A full range of physical motion is required to perform the job duties. The job requires prolonged standing and frequent bending, stooping, and reaching on a daily basis and working in confined spaces. The work is primarily performed indoors and can occasionally be in environments that are dusty, noisy, or which could have work hazards. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception and ability to adjust focus. Excellent dexterity is required.

### Position Type and Expected Hours of Work

This is a full-time, 40 hour per week position. Schedule will typically be Monday thru Friday from 7:30 AM -- 4 PM, but could include occasional weekend and/or holiday work depending on business needs.

### Salary and Compensation

D.O.E.

### Education, Experience and Licensing

A high school diploma or the equivalent is required. Completion of technical school or courses in the repair of clothes washers and dryers is preferred. Previous related experience is preferred, although not required. **\*Valid Driver License and clean driving record required.\***

### Other Duties

This job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the Associate for this job. Duties, responsibilities and activities may change at any time with or without notice